

## **“1-2-3 Pap” – Script for Dose 2 and 3 Reminder Phone Calls**

In an effort to achieve higher completion of the HPV vaccine series, the RCPC staff essentially "took the vaccine to the community" rather than waiting for appropriate candidates to come in for the vaccine. As a result, there were several types of venues where recruitment was conducted. The idea was to recruit at venues in which large numbers of potential participants would be located. We were scheduled on a monthly basis to be at each Wal-Mart store in the Kentucky River Area Development District (Whitesburg, Hazard, and Jackson). We also went to the health departments in each county (except Breathitt) on a monthly basis. In addition, we participated in events held by colleges in the area (Hazard Community & Technical College and Alice Lloyd College), and went into classrooms, when invited, to make presentations to classes and offer the vaccine.

At the time of the first dose, each girl was given a standard of care fact sheet with information on HPV and HPV vaccination (created by the Rural Cancer Prevention Center (RCPC)). Each girl was also given a wallet card, provided by Merck, which documented the date that dose 1 was administered; and provided a schedule for when doses 2 and 3 should be received. The wallet cards allowed the girls to learn about the HPV vaccine schedule and provided a way for them to call RCPC staff with any questions or concerns about doses 2 and 3.

All participants with a working phone number received reminder calls approximately one week prior to the due date of their next dose. In some cases, the call backs for the 2nd and 3rd doses depended on the particular venue in which the participant was recruited. However, the basic script went as follows:

1. Call the phone number we were given.
2. Hi, this is \_\_\_\_\_, from the RCPC. Do you remember you had the first dose of Gardasil when we were at \_\_\_\_\_? It is time for your next dose, and we will be at \_\_\_\_\_ (wherever the participant received the first injection) on \_\_\_\_\_ (date) from the hours of \_\_\_\_\_ to \_\_\_\_\_. Can you come by during that time?
3. If not, is there some place we can meet you at a particular time that will be better for you?

Participants that could not be reached via phone due to non-working numbers were sent a letter based on the 3-point script above.