

MedRecNo/Name _____
 Counselor _____ Date _____
 Time began _____ Time ended _____
 Monitor _____
 Circle session type: Group Single

Women's Health Advisor Telephone Counseling Checklist For Monitors Year 4

1. Did the counselor appropriately introduce herself and the project?

- Not at all 1
- Partially 2
- For the most part/Entirely 3
- Monitor Missed Introduction 4

2. Did the counselor give the appropriate mammography stage based message?

- Not at all 1
- Partially 2
- For the most part/Entirely 3

3. Did the counselor emphasize the importance of mammography?

- Not at all 1
- Partially 2
- For the most part/Entirely 3

4. Did the counselor discuss the participant's barriers to mammography?

- Not at all 1
- Partially 2
- For the most part/Entirely 3
- No Barriers 4

5. Did the counselor help develop a plan(s) for overcoming her barriers to mammography?

- Not at all 1
- Partially 2
- For the most part/Entirely 3
- No Barriers 4
- N/A - There are no plans 5

6. Did the counselor clarify the participant's misperception(s)?
(risk with age)
- | | |
|---------------------------------|---|
| Not at all | 1 |
| Partially | 2 |
| For the most part/Entirely..... | 3 |
| No Misperceptions..... | 4 |
7. Did the counselor positively reinforce having mammograms?
- | | |
|---------------------------------|---|
| Not at all | 1 |
| Partially | 2 |
| For the most part/Entirely..... | 3 |
8. Overall, did the counselor provide accurate information?
- | | |
|----------------------------------|---|
| Not at all | 1 |
| Partially..... | 2 |
| For the most part/Entirely | 3 |
9. Was the information provided at an appropriate pace?
- | | |
|---------------------------------|---|
| Not at all..... | 1 |
| Partially..... | 2 |
| For the most part/Entirely..... | 3 |
10. Did the counselor provide false reassurance?
- | | |
|----------------------------------|---|
| Not at all | 1 |
| Partially..... | 2 |
| For the most part/Entirely | 3 |
11. Did the counselor ask too many questions?
- | | |
|----------------------------------|---|
| Not at all | 1 |
| Partially..... | 2 |
| For the most part/Entirely | 3 |
12. Did the counselor provide too much information?
- | | |
|----------------------------------|---|
| Not at all | 1 |
| Partially..... | 2 |
| For the most part/Entirely | 3 |
13. Did the counselor pose questions in a confronting or judgmental way?
- | | |
|----------------------------------|---|
| Not at all | 1 |
| Partially..... | 2 |
| For the most part/Entirely | 3 |

14. Did the counselor keep the conversation focused on mammography and related topics?

- Not at all..... 1
- Partially..... 2
- For the most part/Entirely..... 3

15. Did you get the impression that the counseling session made the woman feel: (with respect to barriers and misperceptions):

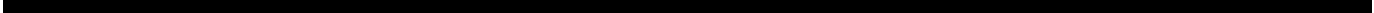
- Not at all reassured..... 1
- Partially reassured..... 2
- For the most part/Entirely reassured..... 3
- Needed no reassurance..... 4

16. Rate the woman’s overall reaction to the counseling session: (with respect to tone and information provided)

1		2		3		4
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<i>Resistant/ Guarded</i>	<i>Somewhat</i>	<i>Resistant/ Guarded</i>	<i>Somewhat</i>	<i>Receptive/ Open</i>	<i>Receptive/ Open</i>	<i>Receptive/ Open</i>

17. Rate the counselor’s overall performance:

1		2		3		4		5
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<i>Poor</i>	<i>Fair</i>	<i>Good</i>	<i>Very Good</i>	<i>Excellent</i>				



Comments: