

Name of Caller: _____
Date/Time of follow-up call: _____

**Women's Health Advisor
Follow-up Questionnaire For Counseling Participants
Year 4**

MedRecNo/Name:

Telephone:

Best Times To Call:

Date/Time of Counseling Session:

Comments:

NOTE: CALLBACK TIME SHOULD BE 48-72 HRS AFTER COUNSELING SESSION

Introduction

Hello (*participant's name*), this is (*your name*) calling for the Women's Health Advisor Project of Duke University Medical Center and the Kaiser Foundation Health Plan of N.C.. We'd like to thank you for taking the time to talk with Ms. Linda James on (*date of counseling session*). She mentioned that you might receive a follow-up call to find out your personal impressions about your conversation with her. This will be a one-time call. It will be very helpful to the project to get your thoughts. To thank you for your time and participation in our project, we'd like to mail you a booklet of stamps.

Is now a good time to ask you a few questions? It should only take a couple of minutes.

If Yes, continue with the questionnaire

If No, schedule a call back date/time - not to exceed 72 hrs. from date of counseling session

If Refuses to answer any questions, go to closing

Closing

For completed questionnaires:

Thank you again for your time. We really appreciate your willingness to participate in this very important project. We will be mailing you a booklet of stamps within the next week or two. Have a nice day. Goodbye.

For refusals:

I'm very sorry to have bothered you. Please excuse my call. Goodbye.

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**MEDRECNO:
NAME:**

CALL LOG

DATE	TIME BEGAN	TIME ENDED	TELEPHONE NUMBER	OUTCOME CODE	COMMENTS	INTERVIEWER INITIALS

OUTCOME CODES

Answering Machine	EX= Exhausted Calls	NC= Number Changed	PB= Checked Phonebook
Busy Line	FM= Fax Machine	NH= Not Here Now	PC= Partial Complete Int.
Call Back	IN= Called Information	NL= No Listing	RI= Refused Interview
Circuits Busy	MD= Misdialed	NN= New Number	RT= Ref. Int.-Called her too much
Disconnected	NA= No Answer	OO= Out of Order	WN= Wrong Number

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For the following questions, we want to know how you felt about the conversation you had with Linda James:

1. Did Ms. James answer your questions about mammography?
Would you say:

Not at all	1
Partially	2
For the most part/Entirely	3
N/A - Had no questions	4
DNK	8

2. As a result of the call, did you feel encouraged to have mammograms in the future?

Not at all	1
Partially	2
For the most part/Entirely	3
N/A - Made no difference	4
DNK	8

3. Did talking with Ms. James raise any new concerns about having a mammogram?

Not at all	1
Partially	2
For the most part/Entirely	3
DNK	8

4. Some women give different reasons for not getting mammograms. During your conversation with Ms. James, you mentioned you were mainly concerned with _____ (main barrier). After talking with her, do you still feel that this is something that (would not, might, definitely) keep you from having a mammogram in the future?

Would not keep you	1
Might keep you	2
Definitely would keep you	3
N/A - No Barriers	4
DNK	8

5. What do you think are your chances of getting breast cancer in the next ten years?
(Read first three choices only.)

- 1. Lower than average
- 2. About average
- 3. Higher than average

7=Refuse 8=Don't know

6. How knowledgeable did Ms. James seem to be about the topics you discussed?

- Not at all knowledgeable 1
- Partially knowledgeable..... 2
- For the most part/Entirely knowledgeable 3
- DNK..... 8

7. How reassuring was the conversation?

- Not at all reassuring 1
- Partially reassuring 2
- For the most part/Entirely reassuring 3
- N/A - Needed no reassurance 4
- DNK..... 8

8. Overall, do you feel that the conversation was:

- Not at all helpful 1
- Partially helpful 2
- For the most part/Entirely helpful 3
- DNK..... 8

Comments:

